Eat Well. Live Well.



## AJINOMOTO (MALAYSIA) BERHAD QUALITY & FOOD SAFETY POLICIES

## MISSION

To contribute to the world's food and wellness, and to Better Lives for the future.

## **VISION**

Be a "Global Customer-Centric Halal Food Company" to contribute in resolving People's Food and Health Issues through Our Specialties and Innovative Solutions.

## **OUR POLICIES**

We create better lives globally by contributing to significant advances in Food and Health and by working for Life.

- 1. We attend to our consumer's and customer's needs and deliver products and services that meet their satisfaction and to achieve expectations and requirements of all interested parties, and communicate with them internally and externally.
- 2. We uphold our trustworthiness by proactively providing appropriate information to our consumers and customers.
- 3. We make no compromises on product safety through continual research and dutifully complying with all applicable laws and regulations.
- 4. We assure quality and food safety through the Ajinomoto System of Quality Assurance (ASQUA), the International Organization for Standardization (ISO) and FSSC 22000; seeking **continual improvement** and setting **measurable objectives**, including cultivation of a sound quality and food safety culture.
- 5. Every one of us proudly ensures that consumers and customers get only the best products and best services from us while keeping our work environment safe and protected. We strongly believe "Safety starts with Me" and practice "Quality All the Time".

Tomoharu Abe

Tomoharu Abe Chief Executive Officer Ajinomoto (Malaysia) Berhad

Date: 07th June 2023

Revision: 10