

Eat Well, Live Well.



## AJINOMOTO (MALAYSIA) BERHAD QUALITY & FOOD SAFETY POLICIES

### MISSION

To contribute to the world's food and wellness, and to Better Lives for the future.

### VISION

Bringing Happiness Through Tastes That Unite, Inspiring Food Creativity in Your Life.

### OUR POLICIES

We create better lives globally by contributing to significant advances in Food and Health and by working for Life.

1. We attend to our consumer's and customer's needs and deliver products and services that meet their **satisfaction** and to achieve expectations and requirements of all interested parties, and communicate with them internally and externally.
2. We uphold our **trustworthiness** by proactively providing appropriate information to our consumers and customers.
3. We make no compromises on product safety through continual research and dutifully **complying with all applicable laws and regulations**.
4. We assure quality and food safety through the Ajinomoto System of Quality Assurance (ASQUA), the International Organization for Standardization (ISO) and FSSC 22000; seeking **continual improvement** and setting **measurable objectives**, including cultivation of a sound quality and food safety culture as well as ensuring competency of human resources in meeting quality and food safety assurance.
5. Every one of us proudly ensures that consumers and customers get only the best products and best services from us while keeping our work environment safe and protected. We strongly believe **"Food Safety starts with Me"** and practice **"Quality All the Time"**.

*R. Osawa*  
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**Riichiro Osawa**

**Chief Executive Officer**

**Ajinomoto (Malaysia) Berhad**

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