

Eat Well, Live Well.



AJINOMOTO (MALAYSIA) BERHAD QUALITY & FOOD SAFETY POLICIES

MISSION

To contribute to the world's food and wellness, and to better lives for the future

VISION

Be a "Global Customer-Centric Halal Food Company" and contribute in resolving People's Food and Health Issues through Our Specialties and Innovative Solutions.

OUR POLICIES

We create better lives globally by contributing to significant advances in Food and Health and by working for Life.

1. We attend to our consumer's and customer's needs and deliver products and services that meet their **satisfaction** and to achieve expectations and requirements of all interested parties, internally and externally.
2. We uphold our **trustworthiness** by proactively providing appropriate information to our consumers and customers.
3. We make no compromises on product safety through continual research and dutifully **complying with all applicable laws and regulations**.
4. We assure quality through the Ajinomoto System of Quality Assurance (ASQUA) and the International Organization for Standardization (ISO); seeking **continual improvement** and setting **measurable objectives**.
5. Every one of us proudly ensures that consumers and customers get only the best products and best services from us while keeping our work environment safe and protected. We strongly believe "**Safety starts with Me**" and practice "**Quality All the Time**".

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Tomoharu Abe
Chief Executive Officer
Ajinomoto (Malaysia) Berhad
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